



Community Children's  
Health Partnership

Believe in  
children  
Barnardo's

# HYPE

## Helping Young People (children and families) Engage

**Supporting CCHP deliver its mission  
to children and young people.**

"It's our mission to make sure we always  
listen to you and understand what  
your experience of healthcare is.

INVOLVE, INCLUDE and  
LISTEN to EVERYONE."



**Barnardo's Registered Charity Nos. 216250 and SC037605**



**Barnardo's HYPE Service is an integral partner of Bristol and South Gloucestershire Children's Community Health Partnership.**

**Barnardos has developed the partnership's strategy to enable children and families to shape the design, delivery and evaluation of all of CCHP's services.**

## What we do

### **Recruiting and Training Staff**

We train children, young people and parents to contribute to staff recruitment and induction training.

### **Improving Quality**

We support service improvement using Young People Friendly Standards. Reflective self-assessment is used to develop action plans that lead to change.

### **Feedback, Consultation and Evaluation**

We promote a culture of listening to the experiences of children, young people and their families. Letting service users know that they have been heard and improvements have been made.

### **Engaging Children and Families**

We provide groups and events for young people and families to come together; share ideas and learn skills. All children and young people who use services are welcome to be involved.

### **Information**

We work with services to develop accessible information. Using film is a particular strength and is a tool for engagement and communication.

### **Improving the environment**

We support services to develop welcoming spaces for children and young people. Involving young people in art projects to improve clinical environments.



*"I like how the strategy is underpinned by the UN convention. Its in the core values"*

CCHP PRACTITIONER

*"The more children and young people feel you are serious about what they think the more likely they are likely to trust you and actually say it"*

CCHP PRACTITIONER

*"I have seen a real difference throughout my involvement and I feel really lucky to be able to say I have been a part of that"*

YOUNG PERSON

## Working Together

**Our participation work is successful when CCHP services and Barnardos HYPE team work closely together.**

Here are ways you can support our partnership:

### Include

Barnardos HYPE service has a named worker for every area and service. Invite Barnardos to attend team meetings and away days and keep participation on the agenda.

### Involve

Tell service users about their opportunities to be involved with Barnardos. To join a group and to support recruitment

### Listen

Continue listening to children and young people's experience.



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 /barnardosHYPE

In partnership with:

