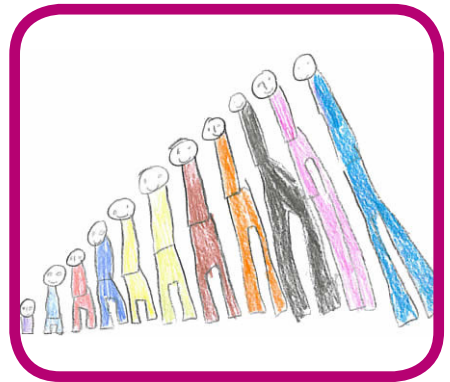




Community Children's
Healthcare Partnership

Specialist Service For Children With Learning Disabilities (SSCLD)



Parent/Carer Information Leaflet

Working together, working with you

Welcome to the Specialist Service for Children with Learning Disabilities (we may also be called the SSCLD).

We are a child/young person focused service. We see each child as an individual and each family as having their own needs. We are approachable and friendly, we are here to listen, support and help.

Who are the SSCLD?

We are a Specialist Service for Children and Young People aged 0-18 years who have a moderate to severe learning disability with additional complex needs, including emotional wellbeing and mental health issues.

Our experienced and friendly team is made up of:

- Specialist Community Learning Disability Nurses
- Support Workers
- Clinical Psychologists
- Consultant Psychiatrists
- A Specialist Primary Mental Health Worker



Why has my child/young person been referred?

Someone who has met you or your child/young person has sent us a letter asking us to see you.

This is likely to have been your GP, Paediatrician, Social Worker or School Nurse.

- We will send you a letter offering an Initial Assessment Appointment
- We aim to see you (and your child/young person) within 8 weeks

“The people within this service are friendly and caring as well as professional”

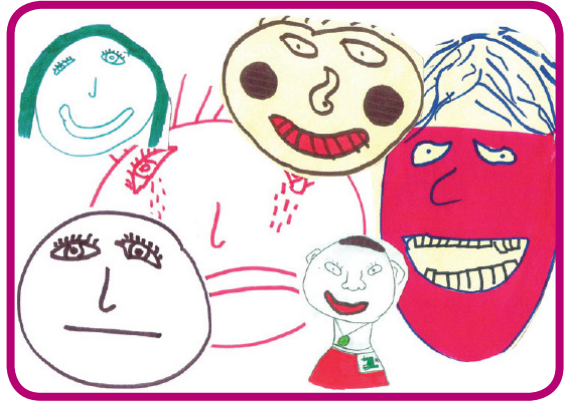


“Without the SSCLD Team, my family and I would be lost without their help, support and understanding”



What happens at this appointment?

Your appointment will be either at your home or in one of our clinics. It will last approximately one hour.



- You can ask questions and tell us about your concerns
- We will aim to get as much information as possible to get a good understanding of the needs of your child/young person
- Together we will decide the most suitable way forward
- Your child/young person's name will be placed on a waiting list. We aim to see you and your child/young person within 10 weeks
- If we feel our service is not the most suitable, we will try to find one that best suits the needs of you and your child/young person

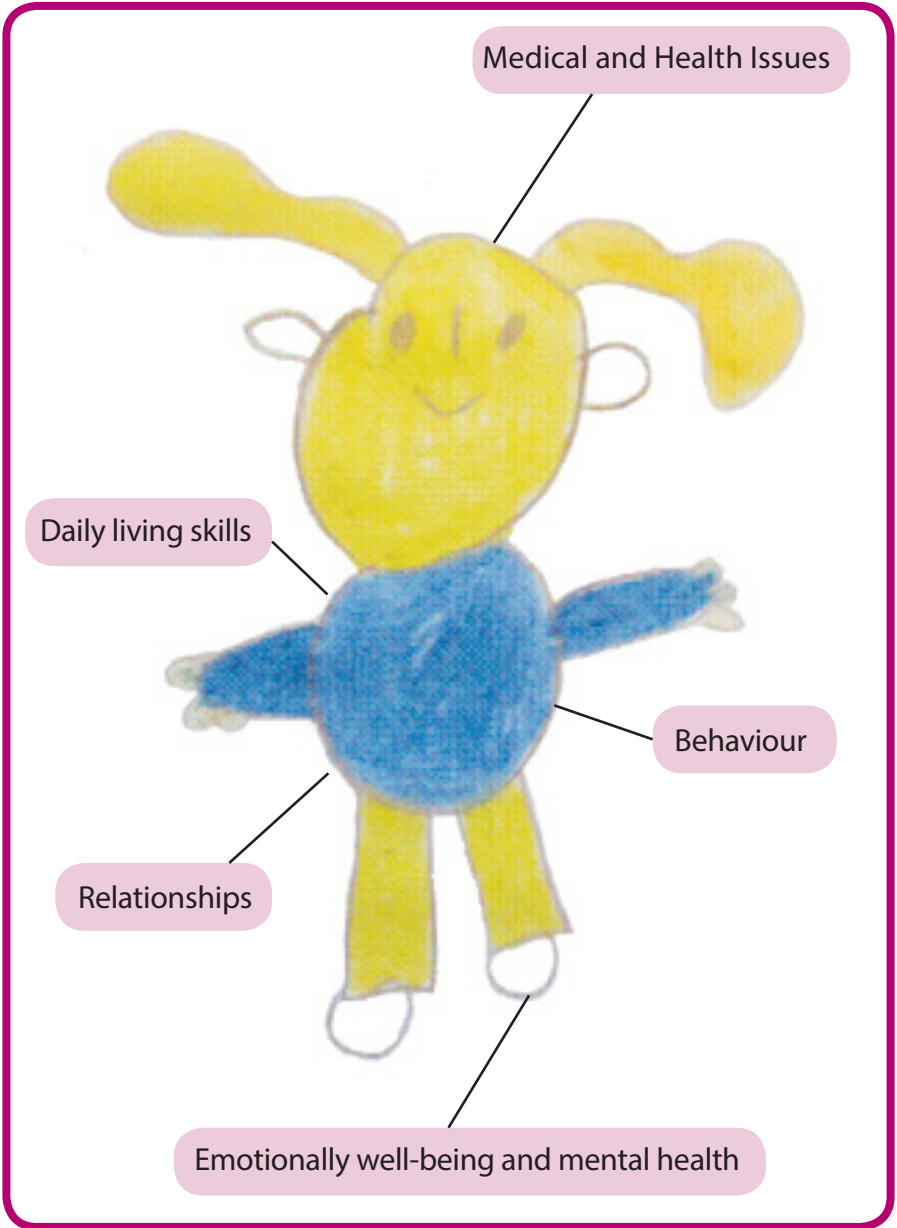
How can your team help me and my family?

We work in a variety of ways...



- We might offer support to your child/young person, yourself as a parent/carer, family work or in a group setting
- Our ongoing work with you might include home and school visits, observations or appointments at our clinics
- We have access to information and resources that you might find useful
- This service aims to work together with you to meet the needs of your child/young person and family
- We aim to carry our six to eight sessions with you and/or your child/young person, then together we will review our input and decide what happens next
- We work closely with others from Health, Education and Children and Young People's Services

Our Service can support problems and concerns with:



Consent and Confidentiality

All the information that you give to us is confidential. We will ask for your permission before we share any information with other services. However, if there are child protection concerns, we are required to share information.

Equal Opportunity

We welcome everyone and treat everyone with respect.

Feedback

Your views and opinions are valuable to us. We would welcome your feedback.

Complaints

If you are unhappy with the service you receive please contact howtobeheard@cchp.nhs.uk

NHS Constitution. Information on your rights and responsibilities.
Available at www.nhs.uk/aboutnhs/constitution



How to contact us:

Address: Bristol
Westgate House
Southmead Hospital
Westbury on Trym
Bristol, BS10 5NB

Tel: 0117 414 6979
0117 414 6992

Email: BristolLearningDisabilityAdmin@cchp.nhs.uk

Address: Kingswood Locality Hub
Alma Road
Kingswood
Bristol, BS15 4DA

Tel: 01454 866258
01454 863078

Email: SouthGloslearningDisabilityadmin@cchp.nhs.uk

website: www.cchp.nhs.uk

If you or the individual you are caring for need support reading this leaflet please ask a member of staff for advice.

Date of creation: 04/2016

Date of review: 04/2018

URN: 370

Sirona care & health C.I.C is a Community Interest Company registered in England and Wales with company number 07585003. Our Registered office is: Headquarters Building, St. Martin's Hospital, Clara Cross Lane, Bath, BA2 5RP. We are publicly funded through the NHS and local authorities and are a not-for-profit social enterprise.